



Dear Valued Customers,

I am sending you this communication to update you on the progress of the installation of our new chrome plating line. The original projected completion date was September 1st, but due to delays associated with our outside vendors and equipment manufacturers I am now projecting that we will be operational the week of September 21st.

I apologize in advance for any difficulties this delay may cause you. I am working closely with my staff and vendors to bring this project to completion as early as possible. Please continue to visit our website at www.har-conn.com for frequent updates on our progress.

Sincerely,

Timothy K. Backus
President and CEO