



May 15, 2015

Dear Valued Customer,

I am writing to inform you that due to increased environmental regulations regarding chromium plating we will have to make significant changes to our chromium plating process line.

To ensure future compliance with the mandated regulations, we have decided to make substantial capital investments in the latest technology available for chrome plating. This technology will allow us to become more environmentally friendly by reducing our chromium emissions to nearly zero.

In order to make these changes, we are projecting a shut down of our chrome plating line during the period of July 1st thru August 31st. Unfortunately, we will be unable to accept any jobs requiring chrome plating after June 12th. Please visit our website (www.har-conn.com) for updates leading up to and throughout the construction.

We apologize in advance for any inconvenience this improvement may cause your company. Our goal with this investment is not just environmental in nature, but an investment in adding overall process efficiency so that we can better serve you into the future.

Please let us know if we can assist you in any way prior to, or during our upgrade.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Timothy K. Backus', is written over a faint, larger version of the signature.

Timothy K. Backus
President and CEO